

Procedure for
Service of White Boards
Updated 12/1/05

Smart Boards

- Have the serial number of the board available
- From the room where the board is located, call Smart Tech Support at 1-866-518-6791 to report and troubleshoot the problem
- Most of the issues can be resolved via a telephone conversation
- If parts are needed, Smart Technology will determine the best course of action.

Numonics Boards

- Have the serial number of the board available
- From the room where the board is located, call Numonics Tech Support at 1-800-523-6716 to report and troubleshoot the problem
- Most of the issues can be resolved via a telephone conversation
- If parts are needed, Numonics Technology will determine the best course of action.